

OASIS Conversation Observation Form

	Did they seem to have rapport?	
O	Did the person using OASIS describe behavior or facts of what they are noticing without judgment? <i>"I notice that..." "When I see, hear..."</i>	
A	Did the person using OASIS share assumptions, emotions and background? <i>"I assume, believe, interpret..." and/or</i> <i>"I feel..."</i> <i>"Because I..."</i> (Share background, experiences, standards, expectations or perceived impact.)	
S	Did the person using OASIS seem non-judgmental, open and curious? Did the person inquire about the other's perspective?	
I	Did the person using OASIS listen attentively? Mirroring/ Attending Paraphrasing Empathizing Empowering Questions Track the kind of interaction (tell, sell, gel) Did the person clarify what is important to those involved? <i>"What is important to me?"</i> <i>"What is important to the other(s)?"</i> <i>"What is important to us?"</i>	
S	Did they explore options? Did they agree on next steps? Was it clear on who is going to do what, when and how they will know?	
	Other feedback:	